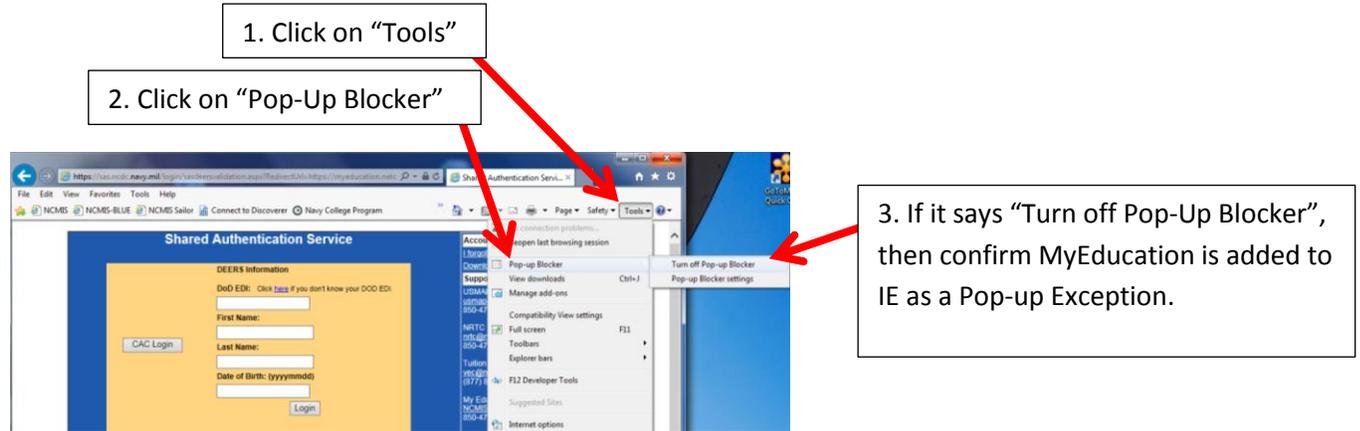


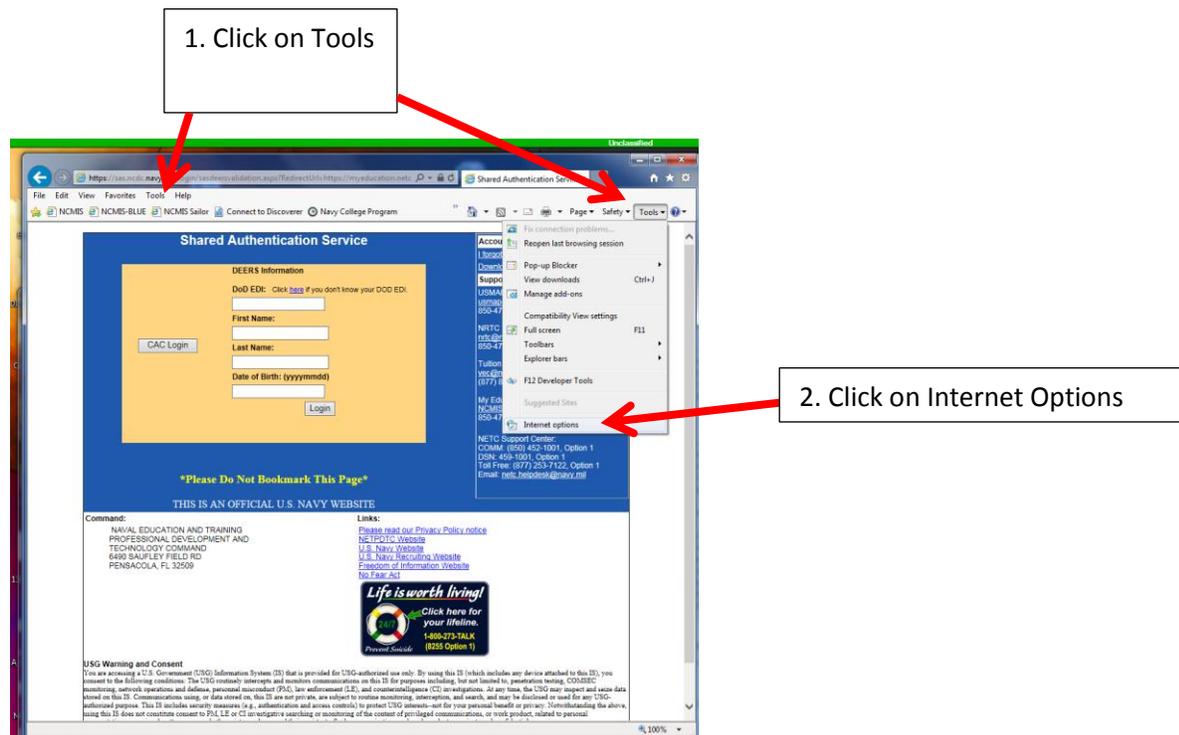
Sailor Unable to Print TA Voucher

Condition = Sailor clicks on the “Print” button for a TA voucher and nothing happens.

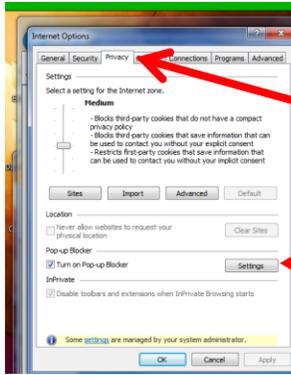
TA vouchers are created in a Pop-Up window in Internet Explorer (IE). When the Pop-up Blocker settings in Internet Explorer (IE) is turned on, MyEducation site must be listed as an exception to permit TA vouchers to print. Ask the sailor to check their settings in IE to confirm this setting.



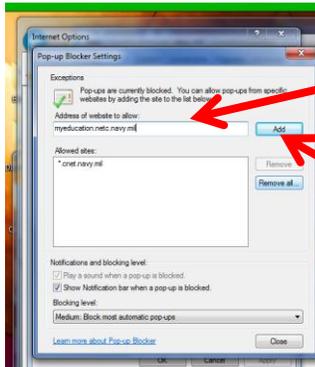
To confirm My Education is added to the Pop-up blocker exception, follow steps below



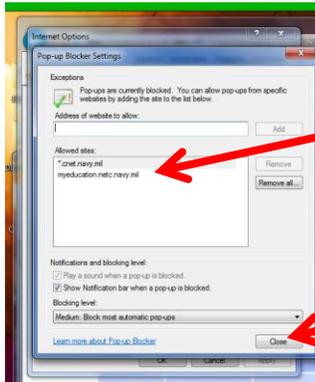
Sailor Unable to Print TA Voucher



3. Select Privacy Tab

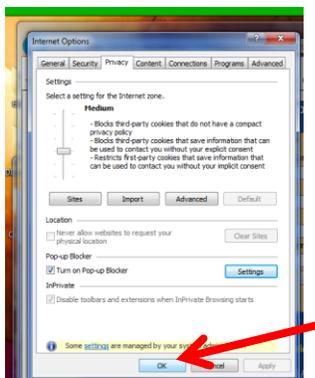


5. Type "myeducation.netc.navy.mil"



6. Click Add

7. Once added, MyEducation should appear in the "Allowed sites" list.



9. Click "OK"

Ask the sailor to print their voucher.