Sailor Unable to Print TA Voucher

Condition = Sailor clicks on the “Print” button for a TA voucher and nothing happens.

TA vouchers are created in a Pop-Up window in Internet Explorer (IE). When the Pop-up Blocker settings in Internet Explorer (IE) is turned on, MyEducation site must be listed as an exception to permit TA vouchers to print. Ask the sailor to check their settings in IE to confirm this setting.

1. Click on “Tools”

2. Click on “Pop-Up Blocker”

3. If it says “Turn off Pop-Up Blocker”, then confirm MyEducation is added to IE as a Pop-up Exception.

To confirm My Education is added to the Pop-up blocker exception, follow steps below

1. Click on Tools

2. Click on Internet Options
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3. Select Privacy Tab

4. Click on Settings

5. Type “myeducation.netc.navy.mil”

6. Click Add

7. Once added, MyEducation should appear in the “Allowed sites” list.

8. Click “Close”

9. Click “OK”

Ask the sailor to print their voucher.