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## Academic transcript self-service requests online

PENSACOLA, Fla. -- Beginning Oct 1 Active, Reserve, and separated Sailors that login to their Sailor/Marine American Council on Education Registry Transcript (SMART) account at <https://smart.navy.mil> will be able to order an official SMART for delivery to academic institutions.

Transcripts that have to be mailed are limited to two transcripts per 30-day period, whereas an unlimited amount can be ordered for schools that receive Web-only delivery.

"The benefit of this new feature is that Sailors can be pro-active in getting official transcripts sent to schools. There will no longer be a need for the service member to print out a request form and fax it in to a Navy College Office, Distance Learning Center, or Virtual Education Center for processing," said Laurine Anderson, SMART Program Manager. "Removing the need to fill out and send the request to someone else for processing will expedite the processing time, and the Sailor will no longer question whether or not the request has been processed, because it will all be self-service. The service member can also view the Official Transcript Request History to keep track of when and where they send their transcripts. Removing the middle man from this process will save on materials needed to print the requests and man-hours needed to process the request. The

service member is empowered to take care of themselves with this self-serve feature."

For more information about SMART visit <HTTPS://smart.navy.mil>.

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